

# ***No-Am CATC Newsletter 12-12-2024***

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**AUTHORIZED TESTING CENTER**

## NEWS UPDATE

December 12, 2024

# Help your students finish strong

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## Students struggling with motivation? We've got a few ideas.

One of the biggest challenges teachers face is keeping students motivated. In fact, according to a **2023 survey** by the EdWeek Research Center, more than 4 in 10 educators said students are not inspired to do their best in school. To counteract that trend and help set your learners up for long-term success, it's crucial to create excitement and engagement in your classroom.

We talked to CERTIFIED Ambassador, Christina Davis, and discovered the practical strategies she uses to drive her students to succeed.

**It's not too late to motivate**

Hannah Crepeau: Content Marketing Manager



## IT Specialist Device Configuration and Management exam update coming soon

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As Microsoft prepares to retire Windows 10 in 2025, in parallel we have updated the IT Specialist Device Configuration and Management exam with Windows 11 concepts.

We have made minor adjustments to the objective domains for Windows 10 and Windows 11, specifically points 2.2 and 4.2. If you have a license, voucher, or inventory for Device Configuration and Management, you will not need to make any updates to your testing center.

When learners are ready for the exam, they should select the Device Configuration and Management exam. They will be given the option to choose Device Configuration and Management Windows 10 or Device Configuration and Management Windows 11, depending on which platform they used to prepare. The certificate will be the same but the score report will reflect Windows 10 or Windows 11.

Our valued learning partners are working as quickly as possible to update their content to reflect this change. We are anticipating LearnKey, GMetrix and Brain Buffet to have their content reflect Windows 11 throughout next year.

[Tell me more about what's coming](#)

Ashley Walton: Product Marketing Manager

# Connect with colleagues and industry experts



## Preparing students for careers in healthcare

The new Health Sciences Careers program provides students with foundational knowledge needed to prepare for in demand roles in the health sciences field. With that in mind, in our latest CERTIFIED Podcast episode, we sat down with Caroline Manning, Medical Administrative Assistant, to talk all things healthcare. Caroline shares her insights on our newest certification, plus dives into her experience working in the industry. We also discuss what skills learners need to thrive in health science careers.

[Listen on Spotify](#)

[Listen on Apple Podcasts](#)

Hannah Crepeau: Content Marketing Manager



## Network with your community of educators at CERTIFIED 2025

You know the importance of continuous learning and professional development. That's why we've designed our annual CERTIFIED Educator Conference to provide you with valuable insights, practical tools, and hands-on experience you can use to improve your teaching practice and make a lasting impact on your students.

It's time to continue your learning and secure your spot at our 2025 event! Get ready to enhance your skills, network with like-minded professionals, and stay updated with the latest educational trends. Register by April 1, 2025, to save \$100.

**Save me a seat at CERTIFIED 2025**

Dominique Delbar: Product Marketing Manager



## News for Microsoft educators

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### Simplified Microsoft registration coming in 2025

In January 2025, the Microsoft certification registration page will be updated to streamline the exam registration experience. Going forward only the following fields will be required: Name, Email, and Country.

For additional questions, please contact your Certiport Territory Manager [here](#).

Caroline Campbell: Product Marketing Manager



## Holiday closures

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The Certiport office in Lehi, Utah will be closed December 24-25, 2024 and again on January 1, 2025. On these days, support for test candidates and testing centers, along with our main customer support line will be unavailable.

Normal business hours will resume on December 26, 2024, and January 2, 2025, respectively. Thank you for your understanding. Please **visit our website** for additional information on our holiday hours.



# Resources for You

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## Stay Updated on Certiport's Latest News

### New Product Information

See what exams have been recently released or are coming soon.

### Live Trainings

View the calendar for upcoming onboarding and support webinars.

### System Maintenance

Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

### Systems Updates

Get detailed information on upcoming changes to our technology and systems.

### Important Notices [RSS](#)

Get notifications regarding the use and support of our exam products, delivery systems, solutions, and features.

### Exam Content Updates [RSS](#)

Review planned release dates of exams undergoing maintenance.

### Support

Find answers online including FAQs, Quick Reference Guides, Technical Requirements, or the different ways to contact our Technical Support team.



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